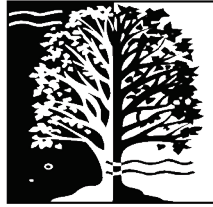


# Chestnut Grove

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## Cabinetry & Millwork



40 Adesso Drive Concord, ON L4K 3C6  
Tel: 416.252.8848 | [www.chestnutgrovemillwork.com](http://www.chestnutgrovemillwork.com)

Chestnut Grove Cabinetry & Millwork Inc. hereinafter referred to as "The Company" offers a limited time warranty that covers defects in the material and workmanship of the cabinet box construction system.

This warranty is valid subject to the terms and conditions stated in this warranty document.

The Company reserves the right to alter design, specifications and materials without obligation to make similar changes to products previously manufactured.

Whenever possible, The Company will only use "Made in Canada" products, as per our quality standards.

This warranty is only valid in the Province of Ontario. Warranty is void if the product is supplied, installed or sold in any other Province outside of Ontario.

To obtain performance under this warranty, the purchaser must contact The Company and report in writing all defects claimed.

It is recommended that any Installation of the contracted cabinetry and millwork design be undertaken by The Company.

## **Terms and Conditions**

### **What is covered under this warranty?**

This warranty covers defects in materials and workmanship in the cabinetry box system.

The warranty is valid from the date of Purchase from The Company. The original purchase contract is required as proof of purchase. Photo or duplicate copies can be used as reference once the original contract has been verified.

For coverage to be effective, all warranty documentation must be registered within 30 days of delivery and/or installation of the contracted cabinetry.

This warranty applies to residential and commercial use only and will be considered as void if the cabinetry system is used in a Restaurant or Industrial environment.

This warranty is limited to the first and original owner only and is not transferable thereafter. (See Contractors Transference of Warranty). In no event shall The Company be liable for incidental or consequential damages to the purchaser, homeowner or to any third party, including without limitation, damages arising from personal injury, lost profits, loss of business opportunity, loss of property, economic losses, or statutory or exemplary damages, whether from negligence, warranty, strict liability or otherwise.

## **Contractors Transfer of Warranty**

In the event that the Cabinetry is installed in a new home or condominium, the warranty is transferable from the original 3rd party contractor to the initial home owner subject to the a full audit being completed and signed with The Company, The First (Initial) Home Owner and The Contractor.

This warranty covers all of the following parts of the cabinetry system:

### **25 Year Limited Warranty**

- Cabinet Frames, including Joints and structure.
- Toe-kicks (plinths).
- Legs
- Deco Strips/mouldings/crowns/valances
- Shelves of melamine and wood.

### **Manufactures Limited Warranty (MLW)**

- All BLUM hinges (MLW)
- All BLUM drawer systems (MLW)
- Wire baskets (MLW)
- Door and drawer fronts (MLW)
- All laminated/natural stone and solid man made surfaces (MLW)
- All sinks and faucets (MLW)
- All handles and knobs (MLW)
- Shelves of tempered glass (MLW)

### **What is not covered under this warranty?**

This warranty does NOT cover installation of the cabinetry system.

This warranty does not apply to products which are damaged arising from improper or abnormal use in handling, or products that have been modified in any way by the purchaser.

The warranty shall not apply to any damages caused by improper maintenance or cleaning, by the purchaser or any third party.

The warranty will not apply to defects to any surface caused by normal wear and tear.

This warranty will become void if the cabinets are in any way modified or altered, improperly installed or damaged prior to or during the installation, by any party other than The Company.

This warranty will not apply to cabinets damaged by misuse, neglect, abuse, acts of god, pipe leaks or water damage and exposure to moisture as well as exposure to extreme temperatures.

This warranty does not cover any product used or installed in connection with the cabinets, such as gas or electrical appliances other products and fixtures, countertops or plumbing fixtures.

This warranty will become null and void if the cabinetry concerned is used in a Restaurant or other Industrial location or setting, or is used in a residential location or setting for a industrial business or venture.

## **Warranty Disclaimers**

Wood characteristics which are naturally occurring, such as variations in colour, grain, mineral streaks or knots are not considered defects.

In natural wood products as well as laminated products, colour variations in cabinets are a natural occurrence due to species, age, character of cabinets and exposure to Ultraviolet Light and sunlight. For these reasons, new and/or replacement cabinets may not match display samples and/or existing cabinets. Such variations and changes are not considered defects.

All solid wood products will perform well in a variety of conditions if properly stored, handled and installed. However they are designed and intended for controlled interior application only and could respond adversely to extreme conditions. Door joints are especially subject to movement and gaps may develop under adverse conditions.

All solid wood doors and drawer fronts are covered with a manufactures limited warranty for a period of one year from date of purchase.

Thermofoil products including cabinet doors and drawer fronts are covered by a manufacturers limited warranty for a period of 5 years against delamination and or surface discoloration. Some further restrictions apply. See Manufacturers warranty.

## **What will Chestnut Grove Cabinetry & Millwork Inc. do to correct any problems?**

All warranty issues must be reported to The Company immediately the purchaser becomes aware of the issue.

To submit a warranty claim, the original purchaser must contact The Company in writing, submitting all relevant details of the complaint or issue along with a copy of Page 4 (Four) of the purchase contract. A representative of the company will contact the purchaser and arrange an appointment to review the complaint and submit his/her findings to The Company or its designated manufacturer. The Company will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, The Company, through its own service operations, will then at its sole discretion, either repair the defective product or replace it with the costs of repairs, spare parts, labour and travel for repair staff, that The Company incurs, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by The Company. All replaced parts become the property of The Company. If the item to be replaced is no longer sold by The Company and appropriate replacement of equal or better quality will be provided and installed. It is the The Company that determines, at its sole discretion, what constitutes an appropriate or better quality replacement.

## After Sales Service and Maintenance

In order to offer functional products that meet your needs and expectations, we constantly renew our product range. For this reason, we cannot guarantee that products and prices will be valid beyond the period of 60 days. You can rely on the fact that we will always do all we can to make sure that you are satisfied with your purchase from **Chestnut Grove Cabinetry & Millwork Inc.**

For the cleaning care and general maintenance of your cabinetry system please refer to the Care & Maintenance booklet.

## 2016 Chestnut Grove Colour Disclaimer

Chestnut Grove strives to maintain industry-leading standards by carefully selecting high quality pieces of solid veneer and woods for cabinetry and furniture. All woods, regardless of species, will vary in grain and colour from one piece of wood to another.

Chestnut Grove finish process are designed to enhance the natural wood tones and characteristics that vary from tree to tree. Natural wood characteristics are considered part of the beauty of natural wood products and should be welcomed features of your Chestnut Grove cabinetry.

Over time all colours and woods are effected by UV light and temperature changes in the environment causing the colours and wood grain to deepen and take on a warmer or darker tones. This is a natural aging process to all wood products.

At Chestnut Grove it's all about the authentic beauty that nature dictates in wood, making each piece of cabinetry or Furniture distinctly original. There will never be a second alike.

Please note: if you are selecting a "natural" top-coat finish or specialty technique finish, you will view a larger sample to ensure that you see a good representation of your final cabinetry and finish selection.

## Residential Limited Warranty Registration

Name:

Address:

City:

Province:

Postal Code:

Phone:

Alternate #:

Email:

Date Purchased:

Month:

Date:

Year:

Date Installed:

Month:

Date:

Year:

Invoice: